

Customer Product Code Detail Report

Customer Product Code Detail Report: Provides detail by Department for all charge types, Recurring, Onetime and Usage.











Navigate: Reports→ All Reports→ Profile

1)Click 

All Reports

All Reports **Outputs**

List

2) Open link by clicking on











[Customer Product Code Detail Report](#)

Pinnacle Test Account

All Reports

All Reports **Outputs**






List

ALL REPORTS Saved Search Customer View (preferred) [Clear](#) [Manage](#) [Save](#)

Name Based on With Output ☐ Yes ☐ No Only Hidden ☐

1 - 5 Display 250 rows per page

		Name	System	Hybrid	Based On	Description
	<input type="checkbox"/>	Customer Fund Summary Report			Customer Fund Summary Report	Customer Fund Summary Report
	<input type="checkbox"/>	Customer Invoice			Customer Invoice	Default report for Customer Invoice
	<input type="checkbox"/>	Customer Mainframe Usage Detail			Customer Mainframe Usage Detail	Default report for Customer Mainframe Usage Detail
	<input type="checkbox"/>	Customer Product Code Detail Report			Customer Product Code Detail Report	Customer Product Code Detail Report in spreadsheet format
	<input type="checkbox"/>	Customer Product Code Summary Report			Customer Product Code Summary Report	Customer version of Product Code Summary Report

1 - 5

3)Opens Report Profile











PINNACLE

Pinnacle Test Account

[All Reports](#) > **Customer Product Code Detail Report**

All Reports **Outputs**

Profile | Schedules | Outputs | Parameters

REPORT PROFILE

Name Customer Product Code Detail Report

Description Customer Product Code Detail Report in spreadsheet format

Show Parameter Form ☒

Based on Customer Product Code Detail Report

Export Format Adobe PDF

Notify by email ☐


Attach output to email ☐

Cc for email


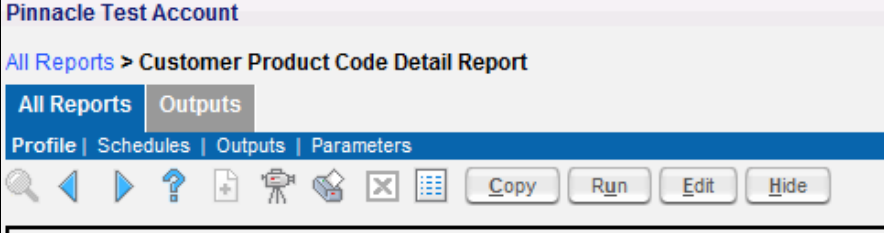

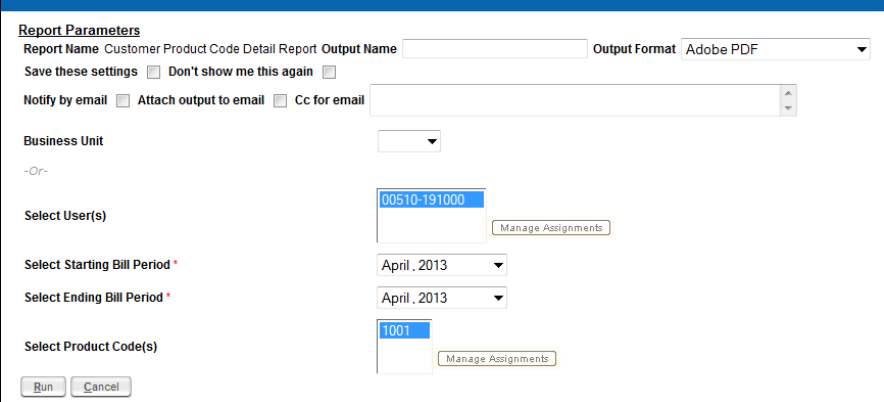

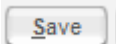
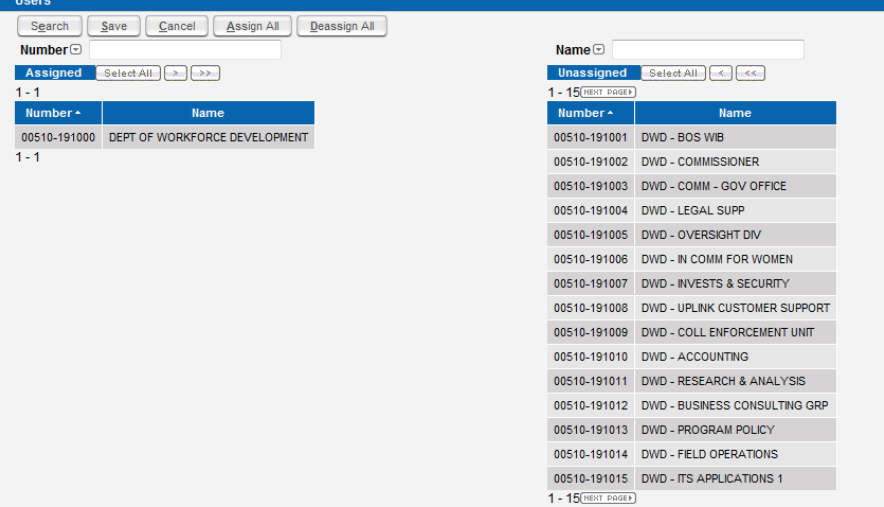
System Report? ☐

Hybrid Report? ☐


Owner PINN TEST
(This is the default)

Schedules 

Customer Product Code Detail Report

<p>4) Click </p>	
<p>5) Opens Report Parameters.</p> <p>Key in your Output Name <i>Note: This name will show up on the Output List Page.</i></p> <p>Choose Output Format from dropdown list.</p> <p>Click on Dropdown for Business Unit OR Choose from Departments under Select Users,</p> <p>Click </p>	
<p>6) Managing Assignments:</p> <p>Click BU-Dept in Unassigned column and click  to assign BU-Dept to your report.</p> <p>OR</p> <p>Highlight *All* to move All Product Lines from Unassigned to Assigned.</p> <p>Click </p>	

Customer Product Code Detail Report

7) From dropdown list
Start Billing Period April
2013
Ending Billing Period: April
2013.
Click
 to
select Product Codes.

Report Parameters


Report Name Customer Product Code Detail Report Output Name Output Format Adobe PDF

Save these settings ☐ Don't show me this again ☐

Notify by email ☐ Attach output to email ☐ Cc for email


Business Unit


-Or-

Select User(s) 

Select Starting Bill Period * April, 2013

Select Ending Bill Period * April, 2013

Select Product Code(s) 

8) Click Name in Unassigned
column and click  to
assign Product Code Name(s) to
your report.

OR

Highlight *All* to move All
Product Lines from Unassigned
to Assigned.

Product Code

Code

Assigned

Code	Name
1001	SEAT SERVICES

1 - 1

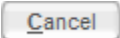
Unassigned

Code	Name
ALL	All Product Codes
1001A	PC REFRESH ACCESSORIES
1001D	BMV SEAT
1001U	PC REFRESH UPGRADES
1001UC	SEAT USAGE CREDIT
1014	EMAIL NNS
1020	CITRIX
1021	REMOTE ACCESS: CLIENT VPN
1022	REMOTE SERVICES: DIAL-UP
1023	EXTRANET FTP SERVICES
1025	SHARED WEB HOSTING
1027	BLACKBERRY SERVICES
1028	BLACKBERRY SERVICES
1031	AUTOMATIC CALL DISTRIBUTION
1034	COMMUNICATION SERVICE ANALYST

1 - 15 [NEXT PAGE](#)

9) Report Parameters are
set up. You can still make
changes to the parameter.

Now click .

*Note: If you want to reset all
of the parameters, click
 and start over.*

Report Parameters


Report Name Customer Product Code Detail Report Output Name Mary Watson Dept Report-Seat Output Format Adobe PDF

Save these settings ☐ Don't show me this again ☐

Notify by email ☐ Attach output to email ☐ Cc for email


Business Unit

-Or-

Select User(s) 

Select Starting Bill Period * April, 2013

Select Ending Bill Period * April, 2013

Select Product Code(s) 

10) Report is running!

PINNACLE - Waiting for Report - Windows Internet Explorer

WAITING FOR REPORT

Output Name Customer Product Code Detail Report
Report Name Customer Product Code Detail Report
Processing.....

Customer Product Code Detail Report

11) Report Output Results:
37 pages.

BU
My Department
Billing Period
Product Code
Seat Serial #/Computer#
Name
Rate
Total Units and Dollars

ps_system[7].pdf - Adobe Acrobat Pro

File Edit View Window Help

Create

1 / 37 64.7%

Tools Sign Comment

Report Name: Product Code Detail
Run Date: 9-Jun-2013
Business Unit: 00510 - Department of Workforce Development
User ID: 00510-191000 DEPT OF WORKFORCE DEVELOPMENT
Billing Periods:
From: April 2013
To: April 2013

Service Type	Product Code	Description	Units	Rate	Total
IT Services	1001	SEAT SERVICES	1794.0000		\$139,752.60
		03DWD2UA60201LG 2UA60201LG Robin Gabbard	1.0000	77.9000	77.90
		20X88W1 20X88W1 Lawrence Dailey	1.0000	77.9000	77.90
		231NCP1 231NCP1 Debbie Gibson	1.0000	77.9000	77.90
		231PCP1 231PCP1 Nhan Nguyen	1.0000	77.9000	77.90
		23H67V1 23H67V1 Andrea Sebben	1.0000	77.9000	77.90
		23L37V1 23L37V1 Kristi Cooper	1.0000	77.9000	77.90
		24837V1 24837V1 Sara Helms	1.0000	77.9000	77.90
		26M47V1 26M47V1 Lola Stainbrook	1.0000	77.9000	77.90
		26M57V1 26M57V1 Amber Jensen	1.0000	77.9000	77.90
		26P17V1 26P17V1 Michael White	1.0000	77.9000	77.90
		26Q26V1 26Q26V1 Karen Zaideman	1.0000	77.9000	77.90
		26R07V1 26R07V1 Dennis Patton	1.0000	77.9000	77.90
		27517V1 27517V1 Sandra Sewell	1.0000	77.9000	77.90
		292RBK1 292RBK1 Refresh01 IOT	1.0000	77.9000	77.90
		2T25ZQ1 2T25ZQ1 Gary Tyner	1.0000	77.9000	77.90
		2TUD00H1 2TUD00H1 Laura B...	1.0000	77.9000	77.90

12. Your Report Output will be saved in Pinnacle. Follow your breadcrumb to Customer Product Code Detail Report to **Report Profile: Outputs** to open the saved Output.

Pinnacle Test Account

All Reports > Customer Product Code Detail Report

All Reports Outputs

Profile | Schedules | Outputs | Parameters

Copy Run Edit Hide

REPORT PROFILE

Name Customer Product Code Detail Report
Description Customer Product Code Detail Report in spreadsheet format
Show Parameter Form ☒
Based on Customer Product Code Detail Report
Export Format Adobe PDF
Notify by email ☐
Attach output to email ☐
Cc for email ☐
System Report? ☐
Hybrid Report? ☐
Owner PINN TEST
(This is the default)

Schedules
NO DATA FOUND

Outputs
1 - 15

Output Name	Run By	Date Run	File Type	Size(KB)
Mary Watson Dept Report-Seat	Pinnacle Test Account	06-JUN-2013 01:44PM	pdf	98.0

Finished

Good job!